



RESPONSE UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE REQUESTED  
EXAMINING GROUP 2614

PATENT  
Customer No. 25,537  
Attorney Docket No. 03-1016

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Robert A. CHINGON et al. ) Group Art Unit: 2614  
Application No.: 10/721,005 ) Examiner: Gauthier, G.  
Filed: November 24, 2003 )  
For: METHODS AND SYSTEMS FOR ) Confirmation No.: 5645  
CALL MANAGEMENT WITH )  
USER INTERVENTION )

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

OK TO ENTER: /GG/

Sir:

**AMENDMENT AFTER FINAL**

In reply to the final Office Action mailed December 28, 2007, the period for response to which extends through March 28, 2008, and pursuant to 37 C.F.R. § 1.116, Applicants propose to amend this application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper beginning on page 2.

**Remarks** follow the amendments to the claims section.